



# PROCESS MANAGEMENT

## ***Course Descriptions***

Product Lifecycle processes are a key pillar for each organization, ensuring consistency, efficiency, quality, and effective management of tasks and activities, ultimately leading to successful and predictable outcomes.

The Process Management course is designed to equip professionals with a comprehensive understanding of process design based on product lifecycle models of ISO 24748 integrating 15288 (Systems Engineering) and its alignment with ISO 9001 (Quality Management).

Participants will acquire practical insights into applying the learned concepts within real organizations. In this context, involving the right stakeholders and establishing the appropriate measures for process quality assurance are equally crucial.

This course encompasses a blend of interactive workshops, individual and group exercises to enhance participants' knowledge and skills in process management. The course emphasizes real-world applications, enabling attendees to apply the principles learned to their specific roles and industries.

## ***Learning Outcomes***

- Recognize the pivotal role of product lifecycle processes in organizational success, ensuring consistency, efficiency, and quality.
- Understand how ISO 24748 integrates with ISO 15288 and ISO 9001 for comprehensive process management. I
- Apply product lifecycle concepts effectively in real organizations, addressing unique challenges.
- Identify and involve the right stakeholders crucial for successful process management.
- Design and implement robust measures for process quality assurance throughout the product life cycle.
- Apply process management principles in real-world scenarios, addressing specific industry challenges. Interactive Case Study according to ISO 13485
- Customize process management strategies to align with your professional role and responsibilities.
- Foster a culture of quality and continuous improvement within your organization for long-term success.

## ***Who Should Attend?***

- Quality Managers / Engineers
- Quality Assurance Managers / Engineers
- Process Managers / Engineers
- Process Owners
- Engineering Managers
- Systems Engineers
- Project Managers

## ***Course Rates***

Early Bird Rates: 1,350 CHF. Regular Rates: 1,500 CHF

## ***Duration***

2 days

## ***Delivered By***



**Martin Oswald**

Martin Oswald is a seasoned professional with a strong background in process management and product development. He holds certifications as a Systems Engineering Professional (C-SEP) and a Lean Trainer, and he actively serves as a committee member for the Swiss Chapter of INCOSE (SSSE). With a Master's degree in Mechanical Engineering and a vast career spanning various industries worldwide, including leadership roles at Belimo and Johnson & Johnson, Martin has a proven track record of excellence. He played a crucial role in establishing an Innovation Center in China for Johnson & Johnson and successfully built and currently leads a team for Process, Quality, and Compliance at Belimo.

Martin has a proven track record of delivering innovation and excellence in product development, project management, and quality control. Martin Oswald is a results-driven professional with a diverse skill set and a passion for process management and optimization. With a strong foundation in engineering and a commitment to excellence, he continues to make valuable contributions to organizations and process improvements.